



WAVES™

ALG VACATIONS.  
REWARDS PROGRAM

# WELCOME TO WAVES™

August 12, 2021



# WELCOME TO WAVES™

## LOYALTY REWARDS FOR YOU

Earn points on every booking across the ALGV brands

Choose the brand that best suits the needs of your clients/business

Valid on individual and group bookings

Rewards are for you, not your agency



# WELCOME TO WAVES™

## How the program works



### Book in VAX

Points are automatically tracked



### Points pending

Points are pending until booking travels



### Points earned

8 days after travel points become active



### Enjoy!

Exchange points for travel or convert to cash



# POINT VALUES

## **FIT & GROUPEASE™**

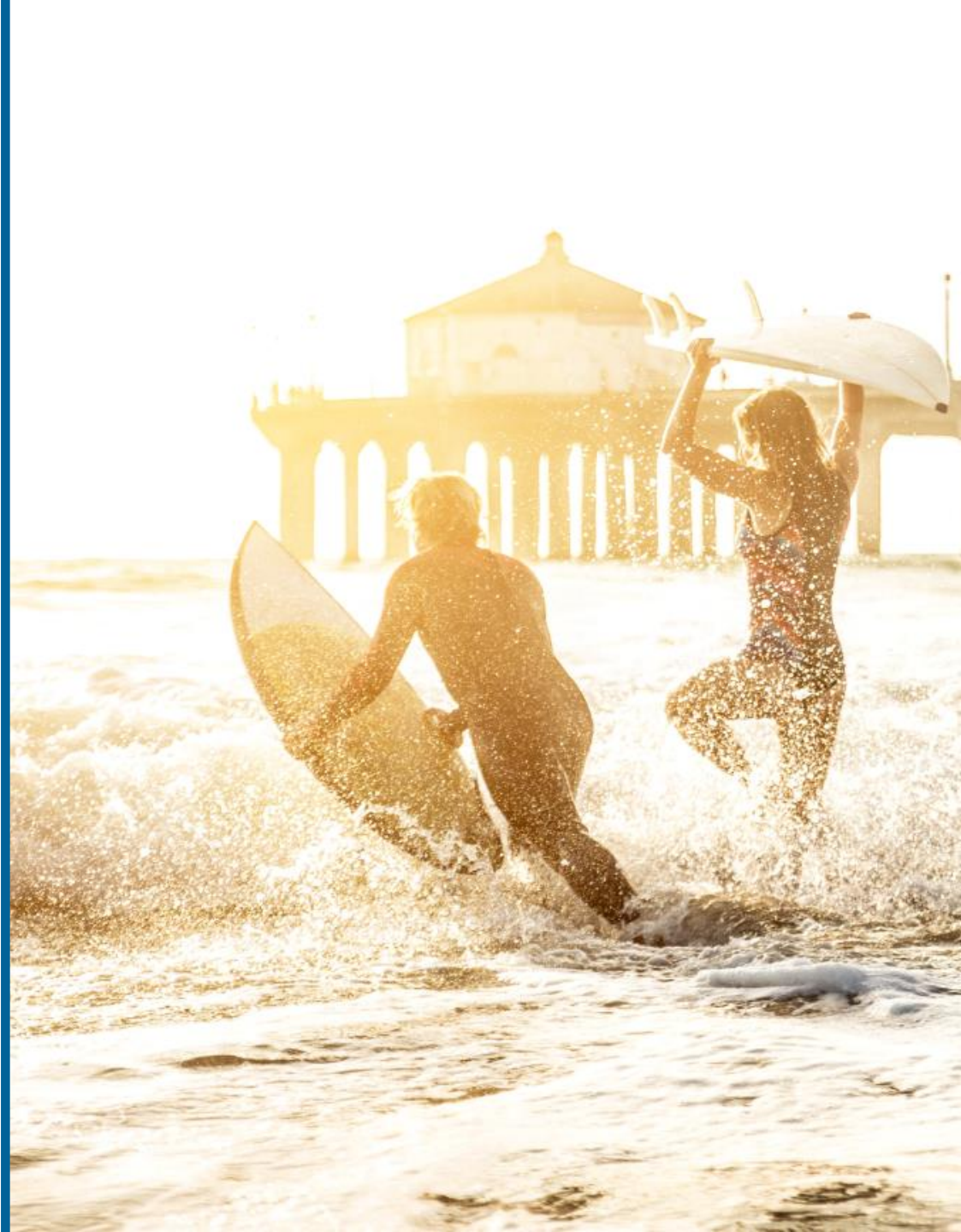
**10 points** for every \$30 on ENVF air and ENVF packages

**5 points** for every \$30 on scheduled air and land-only packages

## **CONTRACTED GROUPS**

**20 points** for every \$30 on ENVF air and ENVF packages

**10 points** for every \$30 on scheduled air and land-only packages



# BONUS POINTS

## AUG 2021 BONUS WAVES™ POINTS

2,000 PER RESERVATION



750 PER RESERVATION



## AUG 2021 BONUS WAVES™ POINTS

3,000 PER RESERVATION



Zoëtry Agua P  
Preferred room c



Breathless Punt  
Preferred room c



Sunscape Puert  
Preferred room c

2,000 PER RESERVATION



All Melia Hotel

# AUG 2021

## BONUS WAVES™ POINTS



BW: 8/1/21 – 8/31/21  
TW: 8/1/21 – 4/30/22  
Unless otherwise indicated

3,000 PER RESERVATION



Riu Republica  
Riu Palace Mexico  
Riu Bambu

Apple Vacations  
Travel Impressions  
Funjet Vacations  
Southwest Vacations®  
United Vacations®



All Majestic Resorts

Apple Vacations  
Travel Impressions  
Funjet Vacations  
Southwest Vacations®  
United Vacations®



Secrets Cap Cana Resort & Spa  
Secrets Royal Beach Punta Cana  
Preferred room categories and above

Apple Vacations  
Travel Impressions  
Funjet Vacations  
Southwest Vacations®  
United Vacations®



Dreams Dominican La Romana Resort & Spa  
Dreams Macao Beach Punta Cana Resort & Spa  
Dream Punta Cana Resort & Spa  
Preferred room categories and above





Dreams Palm Beach Resort & Spa  
Dreams Royal Beach Resort & Spa  
Dreams Onyx Resort & Spa

Apple Vacations  
Travel Impressions  
Funjet Vacations  
Southwest Vacations®  
United Vacations®

MORE

# BONUS POINTS



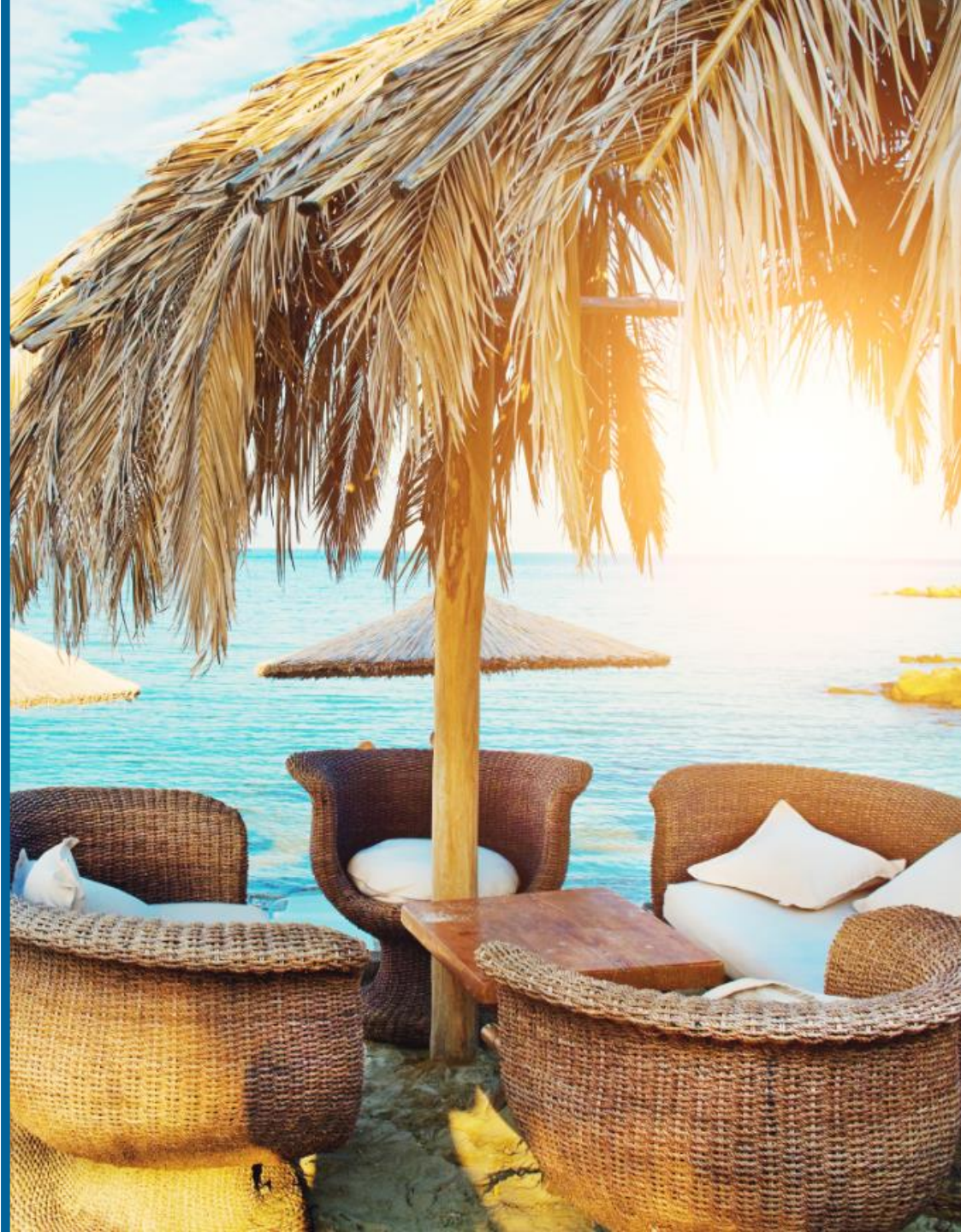
<b>+ <u>The Pyramid at Grand Oasis - All Inclusive</u></b>		
★★★★★		
Cancun Hotel Zone - Beachfront, Cancun, QR   <b>7.00 miles</b> from airport (CUN)   <a href="#">Map</a>		
<a href="#">Standard</a>	 <ul style="list-style-type: none"><li> <a href="#">WAVES Bonus Offer</a></li><li> <a href="#">Contracted Connect Hotel</a></li></ul> <p><a href="#">Complimentary on site COVID testing available</a></p> <p><a href="#">View All Promotions</a></p>	<p>(+\$483.76)</p> <p><b>\$1,705.94</b></p> <p>or Pay Monthly from <a href="#">\$83</a></p> <p><a href="#">?</a></p> <p><a href="#">Included Values</a></p> <p>Includes \$200 Air Credit!</p> <p><a href="#">Select</a></p>

# BOOST YOUR REWARDS

## EARN SUPPLIER REWARDS TOO!

Don't forget to enter your bookings with suppliers to earn additional rewards through their programs too.

AMRewards | BarceloPro Rewards | Blue Diamond Agent Rewards | Couples' Resorts Preferred Agency Program | All-Inclusive Hard Rock Hotels | Iberostar StarAgent Rewards | Karisma Gourmet Inclusive Agent Rewards | La Coleccion Agent Rewards | Marival Hotels Rewards | Oasis Connect Bonus Cash | Outrigger Expert Agent | RIU Partner Club | Valentin Fan Club | Velas Experts



# SPENDING POINTS

## CONVERTING POINTS TO CASH ON A VIRTUAL VISA

The card is virtual so you won't get a physical card

A minimum of 7,935 points are required

Spend the money anywhere Visa is accepted – online or in-store

Add the card to your virtual wallet on your mobile device





# SPENDING POINTS

## REDEEMING POINTS FOR TRAVEL

Roundtrip ENVF seats or scheduled air credit

Hotel nights at participating hotels

Amstar transfers and vouchers

Baggage fees on ENVF air



# ENROLLING IN WAVES™

## You're automatically enrolled

Once you apply payment on your first ALG Vacations® booking in VAX, you'll receive a WAVES welcome email.

From: Waves Rewards Program <[cs\\_waves@summitmx.com](mailto:cs_waves@summitmx.com)>  
Sent: Tuesday, November 5, 2019 9:33 PM  
To: [maria@emvacations.com](mailto:maria@emvacations.com)  
Subject: Welcome to Apple Leisure Group Vacations (ALGV) Waves™ rewards program!



Welcome to Apple Leisure Group Vacations (ALGV) Waves™ rewards program!

Waves, is an exciting new way for travel agents to earn points across every ALGV brand. It's simple, the more travel booked through any ALGV related brand, the more combined points you'll receive. Once earned, spend your points to book future travel from participating properties, redeem your points for Exclusive Nonstop Vacation Flights, spend them on name brands in a virtual marketplace, or transfer your points to a Virtual Visa card, allowing you to make online purchases wherever Visa card is accepted. Like shopping in store? Sync your virtual card with Apple Pay, Google Pay, Samsung Pay, and PayPal.

Follow the link below and sign in within 60 days to register your account. Once registered, all bookings made via VAX VacationAccess or through our reservations center are eligible to earn Waves rewards points. Please be sure to provide the reservations center with your VAX username at time of booking to ensure you receive points!

Please login [here](#) to complete registration, access your account and set up your password.

Be sure to visit [www.wavesagents.com](http://www.wavesagents.com) regularly to see the latest promotions to earn additional points for each ALGV brand! Please have your VAX Agency Number and VAX Username available for future logins.

**\*\*If you are receiving this email and you have an existing user name for the same agency and would like us to merge your accounts together please email us at [wavesrewards@applelg.net](mailto:wavesrewards@applelg.net) with "Account Merge" in the subject. Please be sure to provide both of your user names.\*\***

Regards,  
Waves Rewards Team

# YOUR WAVES™ DASHBOARD



VAX VACATIONACCESS  AMADEUS TOURS

**LOGIN**

[Reset Password](#) [Forgot Username](#)

Enter your VAX agency number, VAX user name and password to login to your rewards account. To participate in the Waves program, you must first be registered to book through VAX VacationAccess. Visit [www.vaxvacationaccess.com](http://www.vaxvacationaccess.com) to register. Within one business day of registration you will receive an email confirming your VAX credentials.

After completing your first VAX VacationAccess booking with payment, you should receive an email within 2 business days with your Waves program login including your VAX Agency Number, VAX user name and temporary password.

If not, please contact Customer Support at [cs.waves@summitmg.com](mailto:cs.waves@summitmg.com) or call 800 466-9091.

[Contact Us](#)



Privacy - Terms

# WWW.WAVESAGENTS.COM

# LOG IN ERROR MESSAGE

## Server Error

**502 - Web server received an invalid response while acting as a gateway or proxy server.**

There is a problem with the page you are looking for, and it cannot be displayed. When the Web server (while acting as a gateway or proxy) contacted the upstream content server, it received an invalid response from the content server.

## Fn + F5



# YOUR WAVES™ DASHBOARD

## Welcome to WAVES™, Apple Leisure Group® Vacations' new rewards program.

Apple Leisure Group Vacations (ALGV) rewards program, WAVES™, is an exciting new way for travel agents to earn points across every ALGV brand. It's simple: the more travel booked through any ALGV brand, the more combined points you'll receive. Once earned, spend your points to book future travel from participating properties, redeem your points for Exclusive Nonstop Vacation Flights, spend them on name brands in a virtual marketplace, or transfer your points to a Virtual Visa® card, allowing you to make online purchases wherever Visa card is accepted. Like shopping in store? Sync your virtual card with Apple Pay, Google Pay, and Samsung Pay.

Please select your brand account



# VIRTUAL CARD INFORMATION



Jessica  
JS



## Welcome to WAVES™, Apple Leisure Group® Vacations' new rewards program.

Apple Leisure Group Vacations (ALGV) rewards program, WAVES™, is an exciting new way for travel agents to earn points across every ALGV brand. It's simple: the more travel booked through a brand, the more points you earn. Spend your points to book future travel from participating properties, redeem your points for Exclusive Nonstop Vacation Flights, spend them on name brands in a virtual marketplace, or use them for online purchases wherever Visa card is accepted. Like shopping in store? Sync your virtual card with Apple Pay, Google Pay, and Samsung Pay.

### Prepaid Card Information

Billing Name

Billing Address

Card Number

Exp.

CVV

Balance



Please select your brand account



APPLE LEISURE GROUP  
VACATIONS

GIVES YOU **MORE**

[CLICK HERE](#)

# YOUR HISTORY



## Search By Keyword

Search by keyword

Search

## Search By Date

Enter date range

Search

## Points History

Export

Date	Type	Description	Amount	Received From
05/10/2021 10:55 AM CST	Adjustment	Redeemed for AI hotel nights 4GD010AP Status: FINALIZED	-80000	Funjet V.
05/07/2021 05:31 AM CST	Deposit	Booking number: NG0G00AP, Booking Date: 03-09-2021, Travel date: 04-30-2021, Status: FINALIZED	303	Apple V.
04/24/2021 05:35 AM CST	Deposit	Booking number: 8YT400AB, Booking Date: 03-17-2021, Travel date: 04-17-2021, Status: FINALIZED	622	Apple V.
04/24/2021 05:35 AM CST	Deposit	Booking number: 0M3500AB, Booking Date: 07-21-2020, Travel date: 04-17-2021, Status: FINALIZED	658	Apple V.
04/24/2021 05:35 AM CST	Deposit	Booking number: G2N2A0AB, Booking Date: 07-21-2020, Travel date: 04-17-2021, Status: FINALIZED	658	Apple V.
04/24/2021 05:35 AM CST	Deposit	Booking number: M33400AB, Booking Date: 02-04-2021, Travel date: 04-17-2021, Status: FINALIZED	739	Apple V.
04/11/2021 05:31 AM CST	Deposit	Booking number: 8WJ7104U, Booking Date: 02-18-2021, Travel date: 04-04-2021, Status: FINALIZED	532	United V.
04/09/2021 05:32 AM CST	Deposit	Booking number: G7F000AX, Booking Date: 02-24-2021, Travel date: 04-02-2021, Status: FINALIZED	62	Apple V.
03/17/2021 05:30 AM CST	Deposit	Booking number: R413A0AB, Booking Date: 01-06-2021, Travel date: 03-10-2021, Status: FINALIZED	1541	Apple V.
08/29/2020 05:30 AM CST	Deposit	Booking number: HY4600AP, Booking Date: 12-09-2019, Travel date: 08-22-2020, Status: FINALIZED	130	Apple V.

# FINDING PENDING POINTS



## Welcome to WAVES™, Apple Leisure Group® Vacations' new rewards program.

Apple Leisure Group Vacations (ALGV) rewards program, WAVES™, is an exciting new way for travel agents to earn points across every ALGV brand. It's simple: the more travel booked through any ALGV brand, the more combined points you'll receive. Once earned, spend your points to book future travel from participating properties, redeem your points for Exclusive Nonstop Vacation Flights, spend them on name brands in a virtual marketplace, or transfer your points to a Virtual Visa® card, allowing you to make online purchases wherever Visa card is accepted. Like shopping in store? Sync your virtual card with Apple Pay, Google Pay, and Samsung Pay.

Please select your brand account



APPLE LEISURE GROUP  
VACATIONS

GIVES YOU **MORE**

[CLICK HERE](#)









# FINDING PENDING POINTS

WELCOME!

Funjet specializes in providing travelers with vacation packages that meet their needs, delivered with unparalleled customer care and at an exceptional value. With 45 years of experience and hundreds of destinations, Funjet Vacations creates memories and helps each traveler do something they'll never forget.



 PENDING POINTS 22398	 LOYALTY INFORMATION	 ACCOUNT HISTORY
 TRAVEL REQUEST	 BOOK TRAVEL	 QUESTIONS? CONTACT US

Earn up to 3,500 bonus WAVES points for bookings to the Dominican Republic made by 4/30/21 for travel through 12/31/21.



## FEATURED SUPPLIER

### CAESAR'S ENTERTAINMENT

The all-inclusive Hard Rock Hotels bring together good music, good food, and good people. Luxuriate at the indulgent spas, savor hand-crafted cocktails, travel the world's cuisines in the specialty restaurants, and feel the rush of exhilaration in the casino. And Hard Rock is just as passionate about indulgent rest and relaxation as they are about high-energy nightlife, with rooms and spas worth tweeting about. It's a legendary experience infused with a legendary rock and roll vibe.

1,500 bonus points for FIT bookings of 3 or more nights!  
Book by 3/31/21 for travel from 3/1/21 – 12/15/21



## CURRENT PROMOTIONS

## QUESTION OF THE MONTH

## DESTINATION OF THE MONTH



The island nation of Dominican Republic has become a premier vacation spot for Americans, with the Caribbean's most renowned golf courses, full-service marinas, and of course, resorts that leave you wanting for nothing. Book your client's next Dominican Republic vacation to enjoy the white-sand beaches, modern hotels, and scenic wonders that leave you breathless. Give in to the magnetic pull of the Dominican Republic.

1,500 bonus points for FIT bookings of 3 or more nights!  
Book by 4/30/21 for travel from 4/1/21 – 12/31/21  
Click here for more!

## FEATURED SUPPLIER

# CONVERTING POINTS TO YOUR VISA



Jessica

## Welcome to WAVES™, Apple Leisure Group® Vacations' new rewards program.

Apple Leisure Group Vacations (ALGV) rewards program, WAVES™, is an exciting new way for travel agents to earn points across every ALGV brand. It's simple: the more travel booked through any ALGV brand earned, spend your points to book future travel from participating properties, redeem your points for Exclusive Nonstop Vacation Flights, spend them on name brands in a virtual marketplace, or transfer your points to other programs. You can also use your points for online purchases wherever Visa card is accepted. Like shopping in store? Sync your virtual card with Apple Pay, Google Pay, and Samsung Pay.

Please select your brand account



APPLE VACATIONS BOOKING ... 5439 points	2/28/2020
FUNJET VACATIONS BOOKING ... 23 points	2/8/2020
APPLE VACATIONS BOOKING ... 1681 points	8/10/2019
APPLE VACATIONS BOOKING ... 1670 points	8/10/2019
APPLE VACATIONS BOOKING ... 1205 points	8/10/2019
<a href="#">SPEND POINTS &gt;</a>	<a href="#">View Point History</a>

APPLE LEISURE GROUP  
VACATIONS

GIVES YOU **MORE**

[CLICK HERE](#)

# CONVERTING POINTS TO YOUR VISA

[ALL RETAILERS](#) [FEATURED](#) [POPULAR RETAILERS](#) [CHARITIES](#)

## All Retailers

Shop from more than 100 of your favorite brand name retailers for merchandise, travel, gift cards and more, or donate to your favorite charity. **The choice is yours!**

### MANAGE MY VIRTUAL ACCOUNT

Points  
8,000

[details](#)

[Convert Points](#)

Virtual Card  
\$ 0

[details](#)

Search Retailer

Abercrombie  
& Fitch



alzheimer's  
association

amazon

  
AMERICAN EAGLE  
OUTFITTERS

American Heart  
Association 



American  
Red Cross









BANANA REPUBLIC  


# CONVERTING POINTS TO YOUR VISA

ALL RETAILERS FEATURED POPULAR RETAILERS CHARITIES

## All Retailers

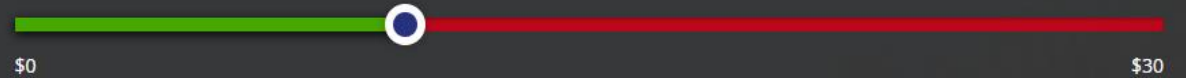
Shop from more than 100 of your favorite brand name retailers for merchandise, travel, gift cards and more, or donate to your favorite charity. **The choice is yours!**

Search Retailer

### Convert to Visa

Move the slider to determine how many dollars you'd like to transfer.

\$10 (2,646 pts.)



\$0.00

You must have a minimum of 30 dollars to transfer to your virtual card.

CANCEL

TRANSFER DOLLARS

Abercrombie & Fitch



alzheimer's association

a



iTunes



Backcountry

BANANA REPUBLIC  
BR

# YOUR VIRTUAL VISA

## Important Items:

- Once you convert points to your virtual Visa, you cannot convert them back to points.
- Your card will auto-renew as long as you're active in your account.
- The Visa card is managed by an authorized third party financial institution. ALGV cannot see any information regarding your Visa card for privacy purposes.
- Manage your Visa at [www.prepaidcardstatus.com](http://www.prepaidcardstatus.com).




**No Wallet?** **Have a Wallet?**

Log In with your card number and security code.

Card Number:

Security Code:



Log In



Contact customer care  
via phone or web support



Check available  
card balance



Find answers to frequently  
asked card questions



Update your card  
or wallet profile



View and print  
transaction history

# THE WAVES™ VISA

## A NEW CARD FOR A NEW PROGRAM

Your WAVES™ card is completely new and separate from the old card you had with Royalties/LoyalTI/Agent Bonus Cash.

Any funds on your old Visa cards did not import.

**Agent Bonus Cash: 1-888-727-4314**

**Royalties and LoyalTI: 1-866-230-3809**



# WHERE ARE MY POINTS?

## AAA AND VIRTUOSO AGENTS

You have two WAVES accounts – one is specific to your Travel Impressions' bookings and the other is your general ALGV account.

T account = T12345678

ALGV account = 12345678



T12345678

Jessica

.....

VAX VACATIONACCESS  AMADEUS TOURS

LOGIN

### [Reset Password](#) [Forgot Username](#)

Enter your VAX agency number, VAX user name and password to login to your rewards account. To participate in the Waves program, you must first be registered to book through VAX VacationAccess. Visit [www.vaxvacationaccess.com](http://www.vaxvacationaccess.com) to register. Within one business day of registration you will receive an email confirming your VAX credentials.

After completing your first VAX VacationAccess booking with payment, you should receive an email within 2 business days with your Waves program login including your VAX Agency Number, VAX user name and temporary password.

If not, please contact Customer Support at [cs.waves@summitmg.com](mailto:cs.waves@summitmg.com) or call 800 466-9091.

Contact Us



# WHERE ARE MY POINTS?

## YOUR AGENCY MAY BE POOLING POINTS

If you're booking, but not receiving points, your agency may be depositing all points to one account for the agency owner/manager.

	User Name	Awarded
1_29:	_LATANYA	0 pts
1_29	_AUDREY	0 pts
1_29	_DEBORAH	89306 pts
1_29:	_LATOYA	0 pts



# WHERE ARE MY POINTS?

## WHO BOOKED THE RESERVATION

If another agent from your agency creates a booking for you under his/her login, s/he will earn the points.

Bookings must be made in VAX to earn points. If a reservation was booked through the call center, the booking doesn't qualify for points.



# WHERE ARE MY POINTS?

## THE LEGACY PROGRAMS

**Royalties and Loyalty:** All available points were imported into WAVES™. Look for “legacy data” in your history. Are they in a separate imported account?

**Agent Bonus Cash:** Nothing imported in WAVES™. Bonus cash was paid out at time of booking for reservations booked prior to 11/1/2019.



How to Redeem  8,000 points  

## Points History

### Description

Booking number: FT65A0AP, Booking Date: 02-02-2021, Travel date: 02-22-2021, Status: FINALIZED

Booking number: W1E000AX, Booking Date: 02-02-2021, Travel date: 02-04-2021, Status: FINALIZED

Booking number: 2M5500AP, Booking Date: 10-20-2019, Travel date: 03-06-2020, Status: FINALIZED

Booking number: 130JA0AP, Booking Date: 02-10-2020, Travel date: 02-14-2020, Status: FINALIZED

Booking number: 8HC200AP, Legacy Data , Status: FINALIZED

Booking number: 0GY100AP, Legacy Data , Status: FINALIZED

Booking number: 55249367, Legacy Data , Status: FINALIZED

Booking number: 55178086, Legacy Data , Status: FINALIZED

Booking number: 55238595, Legacy Data , Status: FINALIZED

Booking number: 55209062, Legacy Data , Status: FINALIZED

# BOOKING TRAVEL WITH POINTS

## KEY HIGHLIGHTS

- Reservations may only be booked Monday – Thursday
- Book under the **Special Agent Booking** package type
- Book a participating hotel in an approved room category for the approved length of stay – no commission is earned on the hotel
- Your stay must be 3-4 nights

### Book Now

[Exclusive Nonstop Vacation Flights](#)


Package Type  
Special Agent Bookings - won/earned ▼


Departing from  
Chicago - O'Hare (ORD) ▼

Going to  
Dominican Republic, Punta Cana (P... ▼


Adults 2 ▼ Children 0 ▼

[Booking an Infant?](#)

Depart date Wednesday 01SEP21  # of Nights 4

Return date Sunday 05SEP21 

Promo code

Shop by   Price  Schedule  
*Select Schedule for more flight options.*

**SEARCH**

# BOOKING TRAVEL WITH POINTS

In the Features panel, select that you are using WAVES points. Remove all other rewards options.

Features

Apple Preferred Partners - remove if this isn't your reservation type 01SEP21 (1) Item - \$.00	<a href="#">Edit</a> <a href="#">Remove</a>
Discount Agent Vacations DAV Reservation -remove if this isn't your reservation type 01SEP21 (1) Item - \$.00	<a href="#">Edit</a> <a href="#">Remove</a>
Events Team Reservation -remove if this isn't your reservation type 01SEP21 (1) Item - \$.00	<a href="#">Edit</a> <a href="#">Remove</a>
Promotional Reservation - Remove if this is not your reservation type 01SEP21 (1) Item - \$.00	<a href="#">Edit</a> <a href="#">Remove</a>
Waves Points Reservation - remove if this isn't your reservation type 01SEP21 (1) Item - \$.00	<a href="#">Edit</a> <a href="#">Remove</a>
Urgent Action Required - Mandatory new entry requirements and in destination protocol information 01SEP21 (1) Item Included	

[Save Itinerary](#) [Email/Print Itinerary](#) [CHECKOUT](#)



WAVES™

ALG VACATIONS.  
REWARDS PROGRAM

LET'S FIND IT  
ALL IN VAX





**WAVES**<sup>™</sup>  
ALG VACATIONS.  
REWARDS PROGRAM

[WWW.WAVESAGENTS.COM](http://WWW.WAVESAGENTS.COM)

[WWW.PREPAIDCARDSTATUS.COM](http://WWW.PREPAIDCARDSTATUS.COM)

[WAVESREWARDS@APPLELG.NET](mailto:WAVESREWARDS@APPLELG.NET)



ALG VACATIONS.



APPLE  
VACATIONS



Funjet  
Vacations



travel  
impressions<sup>™</sup>  
Your success is our destination.



Southwest  
Vacations



Blue Sky tours  
HAWAII



UNITED  
Vacations



# WAVES™

ALG VACATIONS™  
REWARDS PROGRAM

